



www.partnersinpaediatrics.org

Event Terms, Conditions & Cancellation Policy

The following policy covers all events organised and supported by Partners in Paediatrics (PiP)

Please carefully review the following when booking.

By registering to attend a Partners In Paediatrics event, you agree to the following:

1. Registration & Payment

- All attendees must register in advance through the official registration process.
- Payment (if applicable) must be received prior to the event date to confirm attendance.
- The organiser reserves the right to refuse entry if registration requirements are not met.
- All tickets are valid for the named attendee only and cannot be transferred during the event dates. If you cannot attend the event, please contact us.

Transferring your ticket to someone else

- You may transfer your seat to a friend or colleague assuming payment has been received in full.
- You are required to submit notice by email no less than one week ahead of the event

2. Cancellations & Refunds

A. Online Events

All online event tickets are refundable up to 36 hours before the event.

It's participants' responsibility to be able to access the online events using MS Teams. There are no refunds for missed attendance or delays due to technical issues, connectivity or other problems.

www.partnersinpaediatrics.org

B. In-Person events

If you must cancel your booking, please submit written notice to our email address.

If we receive a valid cancellation request, we will process as below:

Valid Notice Received Within:

More than two (2) months prior to the the event

Between two (2) months and one (1) month prior to the event

Less than one (1) month prior to the event

Refund:

a 100% refund will be issued

a 50% refund will be issued

no refund will be issued

For All Events

This policy applies to all circumstances including transportation disruptions and cancellations, illness, travel or health advisories and quarantines

We reserve the right to return the payment and refuse acceptance of the booking at any time, for any reason, at no penalty to us.

Any refund due, once approved, will be issued within 7 days of receipt of the cancellation notice to your original payment method, which usually show up in 3 - 5 days.

To submit a request to change or cancel your booking, please email us with the order number and other booking details. If you have any other questions, [contact us](#)

3. Event Changes

- The organiser reserves the right to make changes to the event program, speakers, venue, or schedule.
- Attendees will be notified of significant changes as soon as reasonably possible.

4. Code of Conduct

- Attendees are expected to behave respectfully towards speakers, staff, and other participants.
- Harassment, discrimination, or disruptive behavior will not be tolerated and may result in removal from the event without refund.

5. Liability

- The organiser is not responsible for personal injury, loss, or damage to property during the event.

- Attendees are responsible for their own belongings and travel arrangements.

6. Data Protection & Privacy

- Personal information provided during registration will be used solely for event administration and communication.
- Attendees may be photographed or recorded during the event; by attending, you consent to the use of such media for promotional purposes unless you opt out in writing.

7. Intellectual Property

- All event materials (presentations, handouts, recordings) remain the intellectual property of the organiser or speakers.
- Attendees may not reproduce, distribute, or share materials without prior written consent.

8. Governing Law

- These Terms & Conditions are governed by the laws of England and Wales.
- Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.